



Data Sheet

ALCATEL-LUCENT OMNIPCX SYSTEM



Alcatel-Lucent OmniPCX Enterprise Communication Server

Today's hotels want to improve responsiveness while offering staff more flexibility in the way they work. QDOS work in partnership with Alcatel-Lucent providing the OmniPCX Enterprise Communication Server (CS) to help staff connect in real time whatever their location, holding high-quality business calls with colleagues and customers.

Hotels can connect the OmniPCX Enterprise CS to the Alcatel-Lucent Rainbow cloud service. The Rainbow mobile and borderless collaboration application is the perfect business phone companion and helps employees respond faster and better to requests.

Features	Benefits
Excellent voice connectivity to guests and staff	Quality response: Zero lost calls; powerful communication tools ensure instant connection to the right people
Ensure staff can call wherever they are, on any device	Mobility: Standardised communication experience across the organisation; staff can use desk phones, wireless handsets, or softphones on site, at home or on the move
A borderless and mobile collaboration application lets employee connect the phone system to the Alcatel-Lucent Rainbow cloud-based unified communications service	Instant response: Staff exchange instant messages, video, and screen sharing with their teams and business community while leveraging the phone Simplicity: Unified communications delivered by a cloud service connected to the phone system; seamless user experience; agile IT operations
Serves users across multiple sites, with guaranteed high availability	Cost-saving: Expect lower telecom bills with free Voice over IP (VoIP) across sites, built-in least-cost routing and centralized trunks to SIP, and traditional service providers Reliability: High-availability options maintain vital business continuity during network or server outages

To find out more about QDOS and Alcatel-Lucent products and services please contact our team of experts call +44 (0) 203 3010 007, email askQ@qdos.co.uk or visit www.qdos.co.uk

