Enhancing the connected guest experience

Todays traveller is more tech savvy than ever and will certainly expect high-speed internet connectivity for all their smart devices, everywhere and anywhere. You can invest all you want in wonderful rooms and fancy communal areas but if guests can't get a consistently strong WiFi connection they probably won't return. QDOS can provide the answer with wired or wireless solutions that can be configured for all guest service locations.

Higher performance for all guest devices

If you look around your property, you'll see the potential problem straight away - lots of of devices competing for connections, walls absorbing signals, dead spots in unexpected places that drop your guests' connections.

QDOS wireless access points optimise connections for each and every guest device. They automatically adapt for interference and other problems in real time, so your guests can use more devices, in more places, with the same great connection.

Connect with your guests

You're already providing WiFi as an service. Your guests are connecting from the moment they set foot on the property. Why not use that infrastructure to provide more convenient hotel services and grow your bottom line?

With the same high-performance Ruckus Wi-Fi platform, you can speed up check-in and check-out services from any smart device. You can connect guests with hotel information, spa services, special promotions and more. You can even use location-based services that tie directly into your loyalty programs.

East guest and staff access

Spare a thought for your IT team, having to ensure that all of the hundreds of different smart devices out there can log onto your WiFi without a problem, dodging complaints from frustrated users battling cumbersome servers, all the time trying to keep everything secure, it's an operational nightmare.

We can make guest onboarding simple, seamless and secure. Let guests use social media, loyalty program credentials or any other means you prefer to log onto your WiFi. Provide future access after the first log-on automatically, without users having to do anything. And do it all through a self-service portal that's branded for your property and protects every connection with the gold standard in WiFi security.

One network for all converged services

Our high performance access points and switches enable hoteliers to deploy a signle and reliable network infrastructure to support essentail applications such as:

- Tiered High-Speed Internet Access
- Point-of-sale terminals
- IP-based Video on Demand
- Back office and service optimisation services
- Voice over IP (VoIP)
- Digital signage and kiosks
- In-room IP-enabled devces of all kinds

To find out more about QDOS and the services we offer please contact our team of experts: call +44 (0) 203 3010 007 email askQ@qdos.co.uk or visit www.qdos.co.uk