



Online Data Backup - Protecting your Business from Data Loss

A recent Forrester report suggested that businesses are not protecting their data sufficiently and that traditional tape backup scenarios are not sufficiently agile for modern corporate demands.

It is imperative for all businesses to ensure the preservation of their data. This gives customers peace of mind to transact with them, as well as for many organisations being a regulatory requirement. It is also fundamentally crucial to a company's survival, according to Gartner '80% of businesses that suffer a major data loss or failure for more than 24 hours close within a year'.

It is therefore essential for businesses of all sizes to guarantee the protection of their data, whether that be for business continuity or regulatory reasons, and just as importantly be able to recover that data as quickly as possible in the event of an issue. Our online backup service satisfies both of these requirements and guarantees your business day-to-day peace of mind.

Security

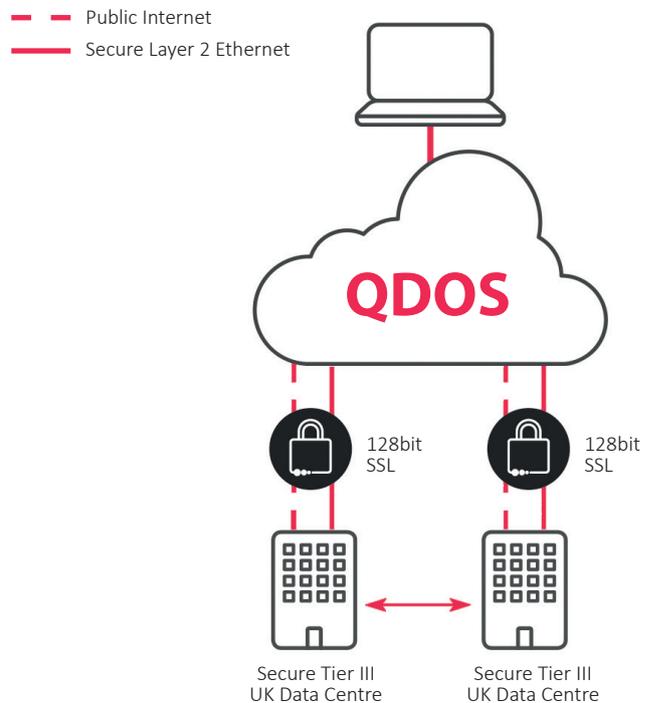
From the moment your backups begin and prior to any data being sent from your device, it goes through 128bit SSL encryption, and can be transmitted over the Internet or directly over our network. The data is sent to two geographically diverse UK datacentres. Both of these datacentres are tier 3, manned 24/7, protected by CCTV and adhere to ISO:27001 standard. Once the data arrives at site it is stored on enterprise level storage, and encrypted at 256bit whilst at rest for the duration of time it resides on site. All of this happens automatically, ensuring security and removing the possibility of human error.

Reduce Storage Costs

We have designed our service to be as efficient as possible, to benefit our end users. Prior to data being sent to storage it is compressed and undergoes de-duplication. Typically this significantly reduces the amount of data that needs to be sent,

making backups require less bandwidth and much quicker to complete. In addition to this a backup portal tracks your systems to perform incremental backups so that each day only new or changed files are backed up. The net effect of this intelligent approach to backup is less data needs to be sent to be stored, and as we only charge for data stored and not the total data protected the financial saving/benefit is given to our customers, but still giving you the ability to restore data from previous days or weeks.

Secure Online Backup





File and Application Backup

Using the portal, you can select files, folders or drives from anywhere on your server, PC or laptop to be backed up. This can be set to happen at regular intervals and once setup will happen automatically, avoiding any potential configuration errors occurring. There is also the option to avoid certain file types from being included in a backup such as music or picture files, so your business only retains the information that is vital.

The intelligent portal is also application aware so you can backup common business applications such as Microsoft SQL and Exchange – and any VSS integrated application. This can be extended even further to do a system state backup if required.

Restoration

In the event that files need restoring our solution is quick and easy to use whilst still maintaining the rigorous security standards we adhere to when backing up. You have the ability to restore files and folders as well as completing application aware restores. Our solution can offer enough granularity to allow you to restore an individual mailbox or even a single mail item.

For business continuity customers can also conduct a complete system state restore. This allows them to restore a whole machine that may have been lost. This can be rapidly restored to an on premise or Cloud solution.

All customers can restore their data at any time and to any location to give them peace of mind.

Retention

All customers can retain as much data as they require, whether to satisfy individual needs or regulatory requirements. Due to the combined advantage of compression, de-duplication and incremental backups even keeping information for a seven year period will involve storing significantly less data than traditional methods.

Support

We offer support for operating systems from all leading suppliers including Microsoft Windows, Linux and MAC. This is available on servers, laptops and desktop machines, whether located in your office or for your mobile workforce. This support also extends to virtual machines to support your business now and in the future.

Features

- Fully automated backup - removing room for human error.
- Reliable backups with minimum management.
- Rapid data recovery online or with optional data recovery services.
- Supports all operating systems and business applications such as MS-SQL and MS-Exchange.
- Two copies of data are stored off site in highly secure UK data centres.
- Maximum data availability and data security.
- Strong encryption in data transmission and storage protecting the confidentiality of customer data.
- Data retention to comply with internal policy and industry regulations.
- Customer user portal providing total control over backup schedules.

**To find out more about QDOS and the services we offer please contact our team of experts
call +44 (0) 203 3010 007 email askQ@qdos.co.uk or visit www.qdos.co.uk**